

User Conference 2009

Tentative Schedule

Wednesday, September 23

3:00 – 5:00 p.m.	Executive Session / Steering Committee	Heritage
6:00 – 9:00 p.m.	Welcome Reception	Windward Dock

Thursday, September 24 – a.m.

8:30 – 9 a.m.	Continental Breakfast	Ballroom Foyer AB
9 – 9:30 a.m.	Opening Remarks & General Session	Ballroom A
9:30 – 11:30 a.m.	Workshops	
	Hands On HomecareNet Workshop Build your own session in this hands-on workshop. HomecareNet experts will be on hand to answer your questions and guide you through using any part of HomecareNet, to introduce you to new features or increase your understanding and productivity of features you already use. Hosted by: Healthcare Automation Support and Training Staff	Ballroom A
	Clinical Track Advanced Clinical Pharmacy Tools Discover the hidden treasures in HomecareNet's tools for management of clinical information! Join us for an in-depth look at the medication profile, configuration of medication screening, and medication reconciliation, care plans, and controlled substance reports. Presented by: Chris Crowley, RPh, Kay Wetherbee, RN, Healthcare Automation; guest speaker	Ballroom B
	Reimbursement Track Implementing and Troubleshooting E-Claims This two-part session will begin with a thorough set of guidelines for implementing real-time adjudication (NCPDP) using HomecareNet's new integration with DayTech's CE2000 software. Get the scoop from users who've been there! Part two will focus on 837 electronic claims and valuable tips for using ZirMed's tools for troubleshooting. Presented by: Tina Ross, Healthcare Automation; guest speakers	Ballroom C
	Information Technology Track Business Intelligence Reporting Take a thorough tour of HomecareNet's Business Intelligence Reports, complemented by tips that only an experienced hands-on user can provide. Learn how to manipulate and export the reports, and how to manage your customizations in Excel for efficient month-end reporting. Presented by: Cyndi Monk, Johns Hopkins Home Care Group; Jennifer Keiser, Healthcare Automation	Ballroom D
11:30 – Noon	Break with Strategic Partner Trade Show	Ballroom A
Noon – 1 p.m.	Lunch	Ballroom A

Thursday, September 24 – p.m.

<p>1:00 – 3:00 p.m.</p>	<p>Workshops</p>	
	<p>Hands On HomecareNet Workshop Build your own session in this hands-on workshop. HomecareNet experts will be on hand to answer your questions and guide you through using any part of HomecareNet, to introduce you to new features or increase your understanding and productivity of features you already use. Hosted by: Healthcare Automation Support and Training Staff</p>	<p>Ballroom A</p>
	<p>Clinical Track Automating Mobile Clinicians Hear first-hand tips on how to plan your rollout of HomecareNet Mobile to maximize clinician acceptance and how to ensure you take advantage of opportunities to improve processes and communication. Presented by: Kay Wetherbee, RN, Jan Siegrist, Chris Parsons, Healthcare Automation; <i>guest speakers</i></p>	<p>Ballroom B</p>
	<p>Reimbursement Track Managing Reimbursement Staff and Accounts Experienced managers at Advantage Reimbursement will offer valuable guidance on assigning accounts to reimbursement staff and monitoring their activities to ensure maximum cash collections. Presented by: Kathy Laorenza, Advantage Reimbursement</p>	<p>Ballroom C</p>
	<p>Information Technology Track Release Redux Take a tour through the key features of the most recent HomecareNet releases, and enjoy a preview of exciting upcoming features. Presented by: Jennifer Keiser, Healthcare Automation</p>	<p>Ballroom D</p>
<p>3 – 3:15 p.m.</p>	<p>Break</p>	
<p>3:15 – 4 p.m.</p>	<p>Strategic Partner Workshops Spend this short session on a focused demonstration of the offerings of some of our key strategic partners. Supercharge your use of HomecareNet with these best-of-breed solutions.</p>	<p>Ballroom Foyer AB</p>
<p>4 – 5 p.m.</p>	<p>User Roundtables An open forum to discuss tips and helpful hints for working with HomecareNet. Each participant will have the opportunity to offer their most useful HomecareNet tip and their most-desired enhancement request.</p>	<p>Ballroom Foyer AB</p>
	<p>Reimbursement Moderated by: Jeanne Lugli, Kathy Laorenza, Jacqui DeFranzo, Brenda Langlais</p>	<p>Ballroom A</p>
	<p>Pharmacy Moderated by: Chris Crowley, RPh; Tina Ross</p>	<p>Ballroom B</p>
	<p>Nursing Moderated by: Kay Wetherbee, RN, Jan Siegrist</p>	<p>Ballroom C</p>
	<p>Information Technology Moderated by: Michael Kraft, Greg Gent</p>	<p>Ballroom D</p>
<p>5 – 7 p.m.</p>	<p>Break</p>	
<p>7 – 9 p.m.</p>	<p>Clambake Dinner</p>	<p>Waterfront Pavilion</p>

Friday September 25 – a.m.

8:30 – 9 a.m.	Continental Breakfast with Strategic Partner Trade Show	Ballroom Foyer BC
9 – 11 a.m.	Workshops	
	<p>Hands On HomecareNet Workshop Build your own session in this hands-on workshop. HomecareNet experts will be on hand to answer your questions and guide you through using any part of HomecareNet, to introduce you to new features or increase your understanding and productivity of features you already use. Hosted by: Healthcare Automation Support and Training Staff</p>	Ballroom A
	<p>Clinical Track Advanced Pharmacy Orders Spend valuable time with HomecareNet pharmacy experts learning best practices for filling complex orders such as multi-dose, variable dose, and Factor Rx's; and to use advanced tools such as reconstitution fluids, auto-generated compounding instructions, and Ion Balancing. Presented by: Chris Crowley RPh, Tina Ross, Healthcare Automation</p>	Ballroom B
	<p>Reimbursement Track Revenue Recognition Attend this presentation for a complete primer on revenue management in HomecareNet. Learn how revenue is calculated, reported, and booked to G/L. Discover techniques for managing Undelivered revenue so that it provides a meaningful measure of your current business. Presented by: Jennifer Keiser, Ken Pereira, Healthcare Automation</p>	Ballroom C
	<p>Information Technology Track IT Troubleshooting Tools Take a tour through HomecareNet's architecture with our senior engineers. Understand its messaging structure and how to use its logs to troubleshoot issues. Logging in HomecareNet, JData, and the Java console will all be covered, as will tips for interpreting Windows and HomecareNet error messages. Presented by: Attila Majoros, Greg Gent, Healthcare Automation</p>	Ballroom D
11 – 11:15 p.m.	Break	
11:15 – noon	<p style="text-align: center;">Strategic Partner Workshops</p> <p>Spend this short session on a focused demonstration of the offerings of some of our key strategic partners. Supercharge your use of HomecareNet with these best-of-breed solutions.</p>	Ballroom Foyer BC
noon – 1 p.m.	Lunch Prize giveaway!	Ballroom Foyer BC